

ABSTRACT

An air conditioning monitoring and control system (100) is provided, which is capable of performing manufacturer-private and precise monitoring and control of air conditioners while enabling communication between air conditioners (30a, 30b ..., 31) and control devices (21, 22) using an open protocol.

The air conditioning monitoring and control system (100) comprises the air conditioner (30a, 30b ..., 31), the first air conditioning monitoring and control device (21) and the second air conditioning monitoring and control device (22). The first air conditioning monitoring and control device (21) communicates with the air conditioners (30a, 30b ..., 31) via a first communication line (53). In addition, this first air conditioning monitoring and control device (21) includes first monitoring and control means and second monitoring and control means. The second air conditioning monitoring and control device (22) communicates with the air conditioners (30a, 30b ..., 31) via a second communication line (53). In addition, this second air conditioning monitoring and control device (22) include the first monitoring and control means and third monitoring and control means.